

ISOIL Industria markets a full range of high-quality and reliable measuring instruments, software systems and technical services in accordance with quality, environmental and security standards.

Its product lines include:

- **Flow meters:** magnetic, volumetric, turbine, Coriolis, ultrasound flow meters and switches capable of measuring fluids and gases of all kinds, with a wide range of applications in terms of temperature, pressure and viscosity.
- **Energy meters:** for metering and billing thermal energy. Integrated or remote systems for calculating calories and frigories using all types of flow metering devices.
- **Level sensors:** float, conductive, vibrating, capacitive, hydrostatic, magnetostrictive, ultrasound and radar sensors for solving all continuous metering and control problems involving liquids, powders and bulk materials, with or without contact with the product.
- **Analysis:** Sensors for chemical and physical water analysis. Process analysers for a wide range of parameters. Multiparameter online spectrophotometers for spectral analysis of water quality.
- **Automation and controls:** Instruments for measuring and controlling industrial processes, the water cycle, energy and rotating stock generally.
- **Systems:** data acquisition and management hardware and software for automating and managing industrial facilities and processes in the chemicals, petrochemicals and integrated water cycle markets.

The management believes that "**success is the result of the ability to offer personalised products, systems and services capable of meeting the needs of all customers, with a focus on protecting environmental resources**". Metering is the first step to improving awareness and thus reducing consumption, emissions and impact.

ISOIL Industria is committed to apply this policy, consistently with the corporate objectives and the organizational context, by applying the following **corporate values**:

COMPANY VALUES

Driven by this deep-rooted conviction, the company regards the following values as fundamental to company life:

- **A customer-centric approach:** it is a priority for all members of the company and translates into focusing on customers' demands and always meeting their needs;
- **Service improvement:** to reinforce its image and gain market share, ISOIL Industria is constantly focused on improving the quality of its products and its assistance service respecting the environment;
- **Clarity and transparency:** the company ensures that all personnel involved in managing products and providing support are aware of customers' needs and requirements. Each participant is aware of his or her role and how it contributes to ensuring customer satisfaction;
- **Environmental sustainability:** ISOIL is committed to doing its part in preventing pollution and reducing its environmental footprint, safeguarding and protecting the environment and pursuing the constant improvement of its environmental performance, while minimising the risks associated with its business and the products and services it provides;
- **An organisation centred on processes:** the logical principle underlying the company's organisational structure is to create added value in all processes; operating and management practices are aimed at emphasising the chain of internal contributions;
- **Integrity and reliability:** it is essential that all aspects of company life be informed by ethical values – in the broad sense of integrity in relations with customers, colleagues, suppliers and others;
- **Work as an avenue of human development:** all relationships can and must be an opportunity for knowledge and growth for human beings.
- **Waste reduction:** ensuring the correctness of recycling, pursuing the objective of "zero waste" by eliminating / reducing / reusing the consumption of natural resources (raw materials, energy) and reducing the use, disposal, emission in the environment

EXPECTED BEHAVIOUR

Personnel are required to act with integrity at all times and to be fully aware of the importance of all their activities for the achievement of company objectives in going about their duties. It is expected that problems will always be reported, but above all that there will be cooperation in solving problems and a commitment to preventing them.

ISOIL INDUSTRIA REAFFIRMS ITS COMMITMENT

- To selling products that comply with applicable laws, directives and regulations
- To respecting the environment in all company activities, with a focus on resources and environmental protection
- To promoting environmental responsibility and awareness towards all those who act under its control or influence
- To meeting the customer's requirements and delivering the promised quality, starting with the process of marketing of the product or service
- To ensuring the availability of adequate resources and means, reducing waste and limiting the consumption of non-renewable resources
- To improving its products and services to keep pace with the technological evolution of the market
- To periodically reviewing its management system to ensure that it is adequate, effective, efficient and properly applied over time, with a particular focus on the approach to risk-based thinking
- To keeping personnel constantly up-to-date through training courses and stakeholder involvement to ensure that they are always adequately prepared and aware of their roles at the company

All personnel are called on to share and comply with this policy in their day-to-day work.